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**Central Basin Municipal Water District Commits to Transparency and Reform
Following Organizational Assessment**

District has begun implementing a phased strategic planning process

CERRITOS, Calif. (December 12, 2025) – The Central Basin Municipal Water District (CBMWD) announced the completion of a comprehensive organizational assessment conducted by G2 Advisory Group, marking a pivotal step in the District’s commitment to transparency, accountability, and long-term sustainability. This is part of the first phase of a multiphase approach to strategic planning and relationship-building for the organization.

The assessment, which examined governance, financial management, infrastructure, workforce capacity, and community trust, was presented to the [CBMWD board of directors on November 5, 2025](#), and provides a candid evaluation of the District’s strengths and weaknesses. It also outlines opportunities for renewal and identifies challenges that must be addressed to ensure service continuity for the two million people who depend on Central Basin Municipal Water District to provide safe and reliable water.

“This report is a transparent look at the organization,” said Elaine Jeng, Interim General Manager of CBMWD. “It acknowledges the challenges we face, but it also provides a roadmap for how we can rebuild trust, stabilize our finances, and strengthen our operations. We have a board majority that is ready and committed to organizational change and enhancements.”

The assessment highlights several key areas:

- Financial instability that includes structural revenue deficit and delayed audits, requiring fiscal reform.
- Aging infrastructure and deferred maintenance that need to be addressed for service reliability.
- Governance tensions that have historically undermined cohesion and accountability.
- Workforce shortage and strain among staff with unsustainable workloads and limited succession planning.
- Community trust challenges that stem from past governance issues and insufficient community outreach.

Despite these challenges, the report also identifies strengths including dedicated staff who have persevered through instability, recent improvements in operational practices, and opportunities to rebuild partnerships with cities, purveyors, and regional agencies.



CBMWD has committed to implementing priority recommendations in three phases:

- Short-Term (0–12 months): Stabilize leadership, complete overdue audits, implement a financial stabilization plan, and launch proactive community engagement.
- Mid-Term (1–2 years): Build organizational capacity through workforce development, modernize financial and compliance systems, and establish a proactive capital improvement program.
- Long-Term (3–5 years): Resolve structural governance conflicts, achieve fiscal sustainability, and adopt a unified strategic plan for organizational excellence.

“These changes will not happen overnight,” Jeng stated. “We know the months ahead will be challenging. But every step we take is part of a bigger picture to establishing a strong foundation, ensuring fiscal responsibility, and earning the support of our purveyors and communities we serve.”

The District emphasized that transparency and accountability will guide this reform. Immediate steps include publishing annual audit reports, making board minutes and financial information more accessible, and expanding outreach to the diverse communities CBMWD serves.

A critical next step in the strategic planning process will include a board of directors’ workshop to discuss the strategic vision and goals for the District. This will take place in spring 2026.

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About Central Basin Municipal Water District

Established in 1952, the Central Basin Municipal Water District is an independent special district serving 24 cities and unincorporated areas in southeast Los Angeles County. CBMWD provides wholesale potable and recycled water to retail agencies, supports conservation and education programs, and partners with regional agencies to ensure water reliability for more than two million residents.